For the health and safety of others, yourself and your Service Dog:

- Bring someone who can hold your dog if you need to be separated
- Be prepared to reschedule your appointment if your dog is being disruptive and asked to leave
- Request that others refrain from petting your dog
- If you do allow petting, ask that hands be washed before and after contact
- **VA staff cannot care for your dog**

For the health & safety of your pet, consider leaving them at home rather than in your car.

Please contact the Office of Veteran Experience for further information regarding the animal policy at VAPORHCS.

Office of Veteran Experience:
3710 SW Veterans Hospital Rd.
Mail stop P1OVE
Portland, OR 97239-2964
Room: 101-123

Telephone:
Portland: (503) 273-5308 or Toll Free (800) 949-1004
Ext. 55308

Authorized Animals Only

Please leave your pets or exotic animals at home.
At the VA, a service animal means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

Other species of animals, therapy animals, companion animals, emotional support animals, pets, and service dogs in training are not considered service animals. 


Authorized Animals

Service Animal

A formal program to provide opportunities for motivational, educational, or therapeutic benefits to the patient.

The dog is certified and the handler is a professional or specially trained volunteer, enrolled through voluntary services. All visits are scheduled.

Animal-Assisted Therapy (AAT)

For the health and safety of others all animals should:

- Be on a leash & under control of the handler at all times
- Stay off the furniture
- Be house broken and train to eliminate its waste outside
- Not be aggressive, growl, snap, growl, lunge or bark
- Not show signs of disease, poor health, parasites, fleas, tics, etc.

- Areas where food is stored or made
- Linen storage & laundry areas
- Drug and sterile supply rooms
- Operating room / surgical suites
- Intensive care units
- Dialysis & chemotherapy areas
- Dental exam rooms
- Isolation, infusion rooms
- Areas where invasive procedures are being performed

It is not safe for animals to go everywhere in the hospital

All animals are restricted from, but not limited to: