

VA MISSION Act of 2018
Your Care is Our Mission

VA PORTLAND HEALTH CARE SYSTEM

VA MISSION Act Overview

Champions:

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VA MISSION Act of 2018

Your Care is Our Mission

Delivering an excellent experience of care for Veterans, families, and caregivers is at the core of VA's approach to the MISSION Act.

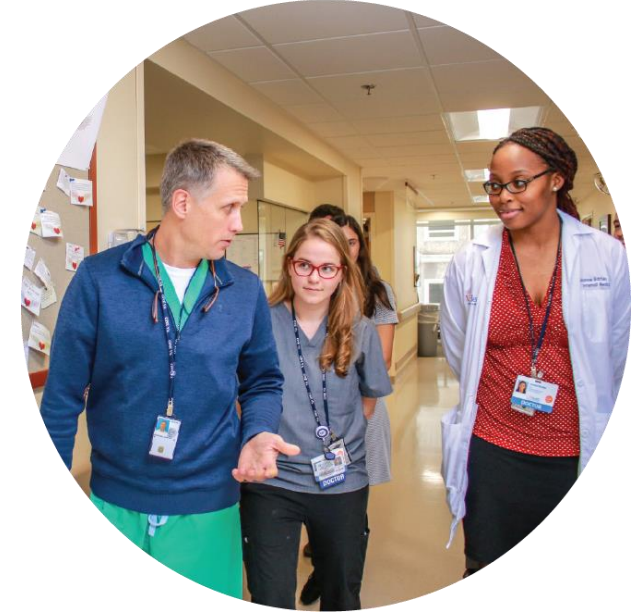
VA MISSION Act of 2018

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- **What is the MISSION Act?**

- Streamlining Community Care processes
- Establishing new Urgent Care benefit
- Providing Telehealth in Veteran homes, VA facilities or community
- Expansion to support Veteran caregivers
- Opportunities to hire and retain excellent VA staff
- New strategies to address underserved VA Health Care facilities





- **When will the MISSION Act be implemented?**
 - MISSION ACT starts 6/6/19
 - VA Portland is working diligently to ensure a smooth transition for our current Community Care Veterans and Community Providers
 - This will be a multi-year effort, in phases

VA MISSION Act of 2018

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- **How does this affect me?**

- Portland VA is committed to provide our Veterans with an excellent health care experience, while delivering the right care, at the right time, at the right place
- Community Care eligibility has expanded
- New Urgent Care benefit



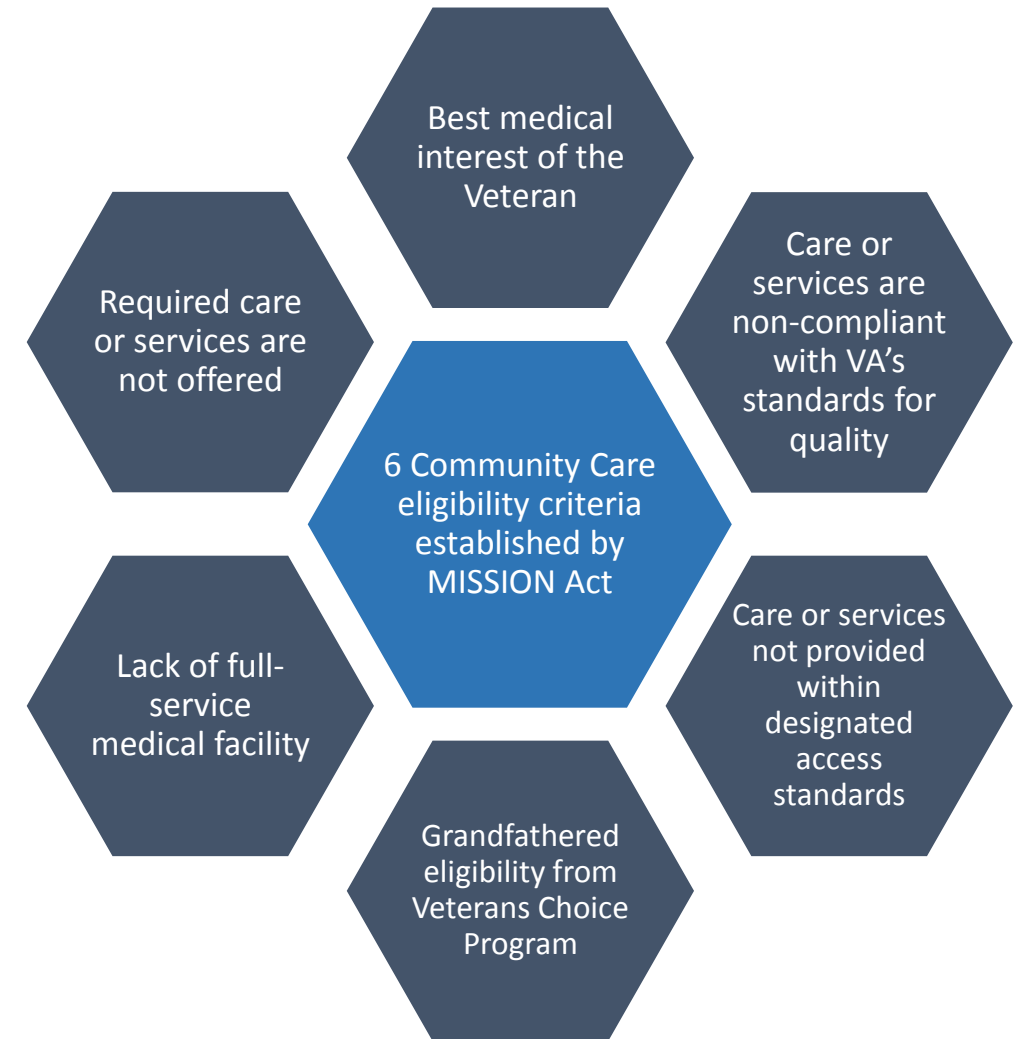
Community Care Eligibility

1. Access Standards

ACCESS STANDARDS	Primary Care, Mental Health, Non-institutional Extended Care	Specialty Care
Drive Time	30 minutes	60 minutes
Wait Time	20 days	28 days

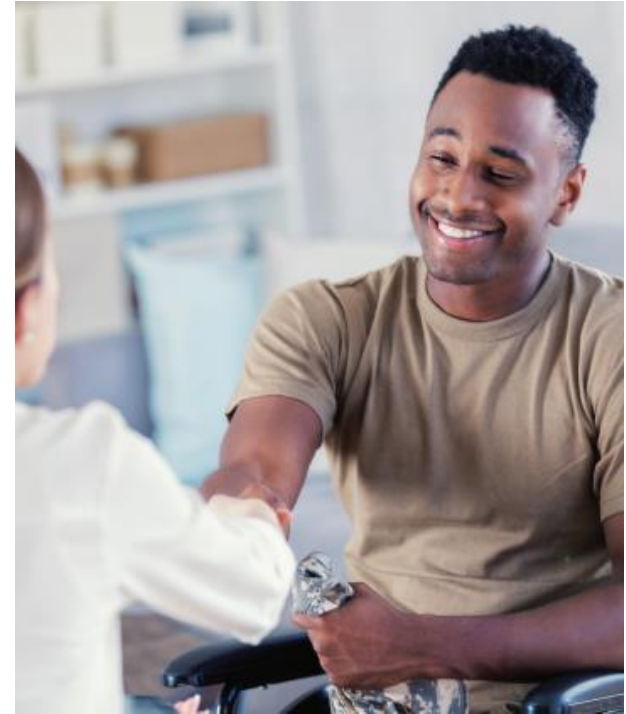
2. Best Medical Interest

3. Service Unavailable



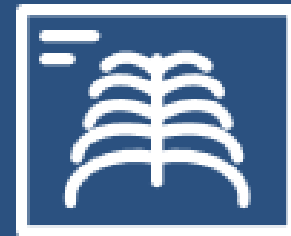
Community Care Eligibility Continued...

1. Grandfathered
2. No full-service VA within your state
3. Quality of care is sub-par (Still in development)



Urgent Care Benefit

- Urgent care is for illness or injuries that require prompt attention, but are *not* life-threatening
- Some examples:
 - Flu like symptoms
 - Strep throat
 - Minor burns
 - Ear/skin/eye infections



Urgent Care Benefit Continued...

- Unlimited visits, however a copay will be required

- Must be with in-network Provider

- https://www.va.gov/find-locations/?address=Oregon&context=Oregon%20City%2C%20Oregon%2C%20United%20States&facilityType=cc_provider&location=45.358900380544185%2C-122.60742187500001&page=1&serviceType=261QU0200X&zoomLevel=9

Find VA Locations

Find VA locations near you with our facility locator tool. You can search for your nearest VA medical center as well as other health facilities, benefit offices, cemeteries, community care providers, and Vet Centers. You can also filter your results by service type to find locations that offer the specific service you're looking for.

Search city, state, or postal code:

Search for:

Service type (optional):

3 results for Community Care (Non-VA Health) near "Portland, Oregon, United States"

American Current Care of Arizona PA

Services: Clinic/Center - Urgent Care

6405 Rosewood St
Lake Oswego, OR 97035

Distance: 4.2 miles

If you don't have a referral:
Call the VA Medical Center at
866-806-8198

[Directions](#)

American Current Care of Arizona PA

Services: Clinic/Center - Urgent Care

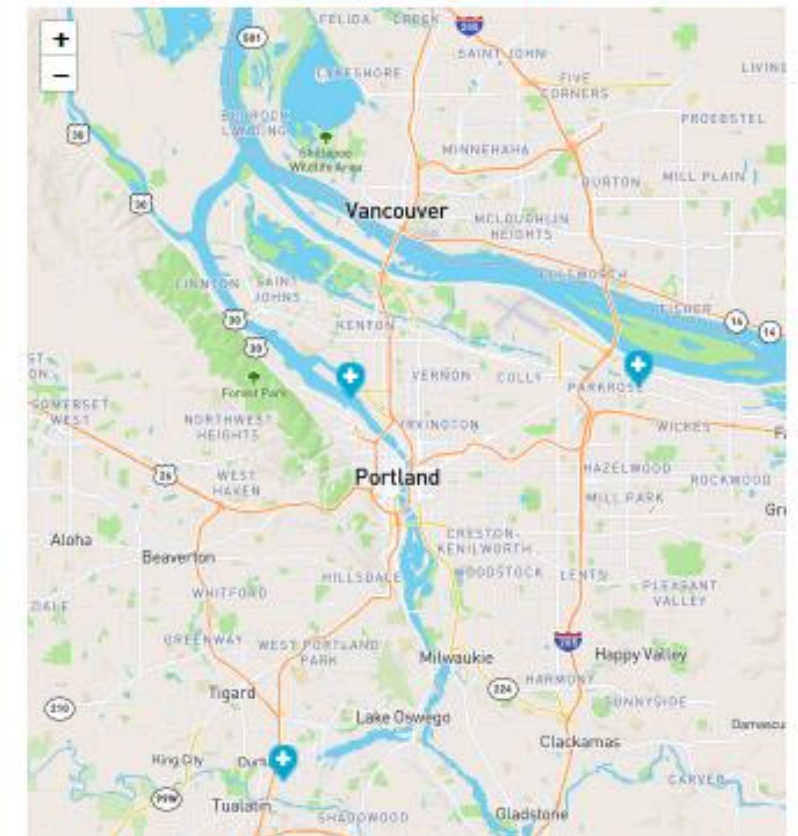
3448 N Anchor St
Portland, OR 97217

Distance: 8.9 miles

If you don't have a referral:
Call the VA Medical Center at
866-806-8198

[Directions](#)

Can't find what you're looking for? [Try using our other tools to search.](#)



Copays for Urgent Care

Priority Group(s)	Copayment Amount
1-5	<ul style="list-style-type: none">• First three visits (per calendar year): \$0• Fourth and greater visits (per calendar year): \$30
6	<ul style="list-style-type: none">• If related to combat experience, special authority, or exposure:<ul style="list-style-type: none">• First three visits (per calendar year): \$0• Fourth and greater visits (per calendar year): \$30• If not related to combat experience, special authority, or exposure:<ul style="list-style-type: none">• \$30 per visit
7-8	<ul style="list-style-type: none">• \$30 per visit

Helpful Information

- <https://www.va.gov/>
- <https://missionact.va.gov/>
- VA Portland Community Care Office: 360-759-1674
- TriWest: 866-606-8198

Helpful Information

- [“Understanding the changes in Community Care for Veterans.”](#) This is two-page info sheet / FAQ to help you understand how community care will work when the new VA MISSION Act goes into effect in June 2019. (Current as of March 29, 2019)
- [“Veteran Community Care – Urgent Care.”](#) This is 7-page document provides detail on the new urgent care benefit that provides eligible Veterans with greater choice and access to timely care in the community.
- [“Veteran Community Care – Eligibility.”](#) This is 4-page document provides detail on Veteran eligibility for non-VA care under the VA MISSION Act.
- [“Veteran Community Care – General Information.”](#) This is 4-page document provides general information about the VA MISSION Act including many FAQs.

Helpful Information

- **“Enhanced VA Options Under the MISSION Act.”** This trifold provides information on six topics;
 - Health Care Eligibility
 - Community Care Eligibility
 - Urgent/Walk-in Care
 - Copayments and Insurance
 - Access Standards & Standards for Quality
 - Complaint and Appeals Process
- **“Current and future state of Veteran Community Care.”** This is a one-page document that covers general comparison information about eligibility, appointment and getting care, billing and urgent care.



Choose **VA**

Helpful Information

[“VA Educational Opportunities.”](#) This trifold document shares about...

- Medical and Dental Scholarships
- Education Debt Reduction Program
- Specialty Education Loan Repayment Program
- Veterans Healing Veterans Program
- Graduate Medical Education Expansion into Rural Areas

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Questions?

We are honored to serve you!

