TRANSPORTATION RESOURCES
NW Oregon & SW Washington

10/2/2015
VA Portland Health Care System
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General Information

The VA offers Veteran transportation services designed to aid Veterans in getting to their medical appointments through Beneficiary Travel Reimbursement, the Veterans Transportation Service (VTS), the Portland/Vancouver Facilities Management Service (FMS) shuttle and with the assistance of Disabled American Veterans (DAV). This booklet has been developed to inform Veterans and their families of the many transportation options available within their communities.

This booklet covers available transportation resources within the VA Portland Health Care System catchment area. The catchment area comprises 27 counties within SW Washington and NW Oregon. The SW Washington Region covers Clark, Cowlitz, Klickitat, Pacific, Skamania, and Wahkiakum Counties. The NW Oregon Region covers a vast area including Benton, Clackamas, Clatsop, Columbia, Crook, Deschutes, Gilliam, Hood River, Jefferson, Lincoln, Linn, Marion, Morrow, Multnomah, Polk, Sherman, Tillamook, Wasco, Washington, Wheeler and Yamhill Counties.

Times, rates and information contained herein are subject to change without notice. Please check with each transportation provider for current information.
Veterans transportation Program

Mission Statement

"Improve the quality of life for Veterans by increasing access to healthcare through integrated, cost effective, transportation solutions."

Vision Statement

"Overcome barriers to care by assuring effective and efficient transportation."

Veterans Transportation Program (VTP)

The VA's VTP offers Veterans many travel solutions to and from their VA health care facilities in support of VA sponsored medical appointments. This program offers these services at little or no cost to eligible Veterans through the following services:
VA Transportation Resources

Beneficiary Travel program

The Beneficiary Travel program provides eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated, "special mode" (ambulance, wheelchair van) transport for travel to and from VA health care, or VA authorized non-VA health care for which the Veteran is eligible.

Frequently Asked Eligibility Questions

Who is eligible for Beneficiary Travel (BT)?
- Veterans with disabilities rated 30% or more service-connected (SC): travel for care relating to any condition
- Veterans with disabilities rated less than 30%: travel for care relating to their SC condition(s)
- Veterans receiving Department of Veterans Affairs (VA) pension benefits: travel for care of any condition. Veterans with annual income below the maximum applicable annual rate of pension: travel for care of any condition
- Veterans who are unable to defray the cost of travel (as defined in current BT regulations)
- Veterans traveling in relation to a Compensation and Pension (C&P) examination
- Eligible Veterans in certain situations related to obtaining service dogs
- Certain Veterans in limited emergency situations
- Beneficiaries of other Federal agencies, when authorized by that agency
- Allied beneficiaries when authorized by appropriate foreign government agency
- Certain non-Veterans when related to care of a Veteran (Caregivers under the National Caregivers Program, medically required attendants, VA transplant care donor and support person, or other claimants subject to current regulatory guidelines)

Are those included in ‘special’ groups of Veterans such as spinal cord injured (SCI), Combat Veteran (CV) or catastrophic disabled (CD) automatically eligible for BT?
No. Only Veterans traveling in relation to VA-authorized transplant care are automatically eligible for BT: all others must meet BT eligibility criteria.

How is need for “special mode” transportation determined? What eligibility requirements must be met?

Special mode transportation includes ambulance, ambulette, air ambulance, wheelchair van and other modes that are specially designed to transport certain disabled individuals. Special mode DOES NOT include public transportation, such as taxi, bus, subway, train, airplane or a privately-owned vehicle with special adaptive equipment and/or capable of transporting disabled persons.

To be eligible for special mode transportation, two criteria must be met:

- A Veteran has to first meet one or more BT administratively eligibility (see first question), and then
- A VA clinician must determine and document that a special mode of transportation is medically required to transport the Veteran in relation to VA or VA-authorized health care. Should it be clinically determined at one VA facility that special mode transportation is required, this should be accepted at all VA facilities, unless there is an indication a Veteran’s condition may have changed.

Can a Veteran not eligible for BT but has extenuating circumstances receive BT?
There is no authority to provide transportation through the BT program for those who do not meet eligibility requirements, except in the case of VA organ transplant care.

Is there anything VA can do to obtain travel for ineligible beneficiaries?

Veterans who do not meet BT eligibility may qualify for other transportation resources, including the Disabled American Veterans (DAV) transportation network, Veterans Transportation Service (VTS) and local, state or other Federal programs. VA will assist the Veteran in exploring available options.

Does VA have authority to provide transportation for non-VA community care or visits when a BT-eligible Veteran chooses to use private health insurance to pay for care?

VA has authority to pay for transportation of BT-eligible Veterans to a non-VA health care appointment only if the care is being paid for by VA.

Can VA provide transportation for Veterans in emergency situations?

Yes. VA can provide travel in certain emergency situations.

- Transport from a VA facility to a community facility for emergency treatment: If a Veteran develops an emergency while receiving care at a VA facility and the facility cannot provide the needed care, transport to a community provider
and back to the VA facility can be provided at VA expense, regardless of the Veteran’s BT eligibility when the non-VA care is approved for VA payment.

- Transport from any point other than a VA facility to a community facility for emergency treatment: If the emergency episode of care at the non-VA facility is approved for VA payment then transport from the point of emergency to the non-VA facility can be approved for VA payment. However, once medically stabilized at the community provider, the Veteran must meet BT and medical eligibility criteria for further transportation at VA expense.

**Does VA have authority to transfer Veterans to where they “grew up” or where their family resides?**

VA has limited authority to provide travel for such requests. Transport may be approved for BT-eligible Veterans if the cost to the government is less than to the originating home of record. Otherwise, only Veterans receiving inpatient care at a VA facility or a non-VA facility at VA expense and who are in a terminal condition (estimated less than 6 months to live) can be transferred to a suitable health care facility in an area other than where they lived when they entered the VA facility. This transfer can occur only from one VA facility to another, or when VA is paying for care at a non-VA facility and future care will be at VA expense. Veterans receiving care on an outpatient basis are not eligible for such transportation.
Are BT eligible Veteran-Employees who have an appointment at the VA facility where they work on a day they work eligible for BT reimbursement? What about volunteers?

BT-eligible Veteran employees and Compensated Work Therapy (CWT) patients will be provided round-trip mileage reimbursement in the same manner as other travel-eligible Veterans when they receive scheduled VA health care on the same day they are working. In cases of unscheduled visits, if the employee or CWT patient is seen as a Veteran (rather than an employee), he or she may be reimbursed for one-way travel the same as other Veterans. Volunteers are not employees and are therefore eligible for BT whether or not they volunteer on the same day as their appointment.

Frequently Asked Reimbursement Questions

What types of travel can VA provide or reimburse for?

VA has authority to provide to eligible persons reimbursement for mileage driven in a private vehicle, and transportation by common carrier/public transportation (plane, bus, taxi, etc.). In addition, when medically justified by a VA health care provider, special mode of transportation (ambulance, wheelchair van, etc.) may be approved for BT eligible Veterans.

What are the current BT mileage reimbursement rates?
The current mileage reimbursement rate is 41.5 cents per mile subject to appropriate deductibles.

Can mileage reimbursement or special mode transportation be withheld from a BT eligible Veteran?

Travel benefits may be withheld when it is clinically determined that travel allowance would be counterproductive to a Veteran’s care, treatment or therapy being provided and such determination is recorded in the patient’s medical record.

Why is a deductible withheld from BT payments? What is the money withheld used for?

VA is required by law to withhold certain amounts from BT mileage reimbursement payments. The withheld money is available for travel payment of other Veterans or for medical care.

What are the deductible amounts? Is the monthly deductible cap for each facility or is it for travel to all VA facilities for health care? Who is exempt from the deductible?

Current deductibles are $3 per one-way trip and $6 per round trip, with a maximum deductible of $18 per calendar month or six one-way (3 round) trips whichever occurs first. These are the totals for travel to all VA or authorized non-VA facilities within a month. The following individuals are exempt from the deductible:
• Veterans traveling in conjunction with a C&P examination
• Non-Veterans (donors, caregivers and attendants)
• Veterans requiring a special mode of transportation
• Veterans for whom VA determines the imposition of the deductible would cause a severe financial hardship (see next question)

Can a waiver of the deductible be requested?

Yes. A waiver may be requested either orally or in writing when the deductible causes a “severe financial hardship” for a Veteran. A severe financial hardship occurs when:

• A Veteran is in receipt of a VA pension (Aid and Attendance (A&A) and Housebound (HB) benefits for 100% SC Veterans are “special monthly compensation,” and are not considered a VA pension.)
• An Non-service connected Veteran’s income for the year prior to application or the projected income for the year of application (current year) does not exceed the appropriate VA pension level
• A service-connected Veteran’s income is at or below the VA income limit for the year prior to application or projected for the year of application. For more information about VA income limits, visit VA Income Thresholds.
VA will automatically grant the waiver without request from the Veteran when it can determine a Veteran qualifies for a waiver of the deductible.

**What if a Veteran chooses to go to his “preferred” facility instead of the closest VA facility that can provide the required care?**

Veterans have the choice to go to any VA facility they choose for care; however, travel can only be paid to the nearest facility that can actually provide the needed care. If a Veteran chooses to go to a facility other than the one closest to his or her home, he or she is responsible for any costs beyond that for transportation to the nearest facility, including mileage and special mode transportation. If VA determines, either for administrative or clinical reasons that a specific facility, including one that may be more distant, is the appropriate place for care, then travel is paid to that facility.

**How does VA determine distance for BT mileage reimbursement purposes?**

VA determines mileage using the shortest route by driving time. VA uses the “BT Dashboard” which includes door-to-door technology to determine distances and is required for use by VA facilities. Deviations are allowable when an identified route is impassable or documented as clinically inappropriate.

**What if a Veteran has a PO Box and physically lives elsewhere?**

BT is intended to assist Veterans with transportation costs from their place of residence, or other place
they are staying if not their permanent residence, to the closest VA or VA-authoriz
ed health care facility that can provide the required care, treatment or services. To de
termine appropriate travel reimbursement, the Veteran must establish a place of residence or where travel started. A Veteran may be asked to provide documentation establishing his or her address.

Can VA pay for transport of an attendant, donor, Caregiver or other non-Veteran?

VA has the authority to pay for transportation and associated incidental costs (lodging, food, etc.) at VA expense of non-Veterans including attendants and donors when one of the following applies:

- It is clinically determined by a VA provider that, due to the Veteran's mental or physical condition, an attendant is required when transporting the Veteran
- The non-Veteran is the donor or potential donor of tissue, organ or parts to a Veteran receiving VA or VA-authoriz non-VA transplant health care
- In the case of an Allied Beneficiary, travel and reimbursement has been authorized by the appropriate foreign government agency
- Travel and reimbursement is authorized by another Federal Agency when VA care is provided to a beneficiary of that agency
- The individual is a “Caregiver” under the national Caregiver program and is traveling in relation to initial training as a potential caregiver
or travel is in conjunction with an associated Veteran’s VA or VA-authorized health care

**Is VA required to pay for lodging and meals associated with VA travel?**

VA may provide reimbursement for the actual cost, up to 50% of the local government employee rate for meals and/or lodging, when appropriate and upon presentation of receipts. The need for lodging and/or meals is determined on a case-by-case basis and is based on the Veteran’s medical condition, distance required to travel and any other extenuating circumstances. Such items should generally be requested and authorized in advance of travel however, certain unusual circumstances may allow for approval after travel has occurred. Reimbursement is not provided solely because the Veteran chooses to stop or take a less direct route to VA or VA-authorized care.

**Does VA have authority to pay ferry fares; bridge, road and tunnel tolls; luggage fares; or parking associated with VA travel?**

Reimbursement for these and/or other accessories of travel may be provided on presentation of an appropriate receipt. Prior to travel individuals traveling at VA expense should be aware of items that may be reimbursed, any travel restrictions (such as the amount of luggage authorized) and the need to provide receipts to obtain reimbursement. Reimbursement is determined on a case-by-case basis based on individual needs and condition of the beneficiary.
How will the BT payment be determined if a Veteran changes residence while undergoing VA health care, especially if he or she is an inpatient?

Payment for the return trip will be for the distance (mileage) to the Veteran’s new residence. However, payment may not exceed the amount that would be allowed from the facility where the care or services could have been provided that is nearest to the new residence.

For example, if during a period of care or services in Baltimore, a beneficiary changed his or her address to Detroit, payment for the return trip would be limited to that allowed for traveling to the new residence from the nearest facility to the new residence in Detroit where the care or services could have been provided.

How long do beneficiaries have to submit a claim for travel reimbursement?

Claims for travel reimbursement or payment must be filed in accordance with the following guidelines:

- Mileage reimbursement: Application either in person or in writing must occur within 30 calendar days after completion of travel.
- Special mode of transportation: Except in cases of emergency, special mode transportation should be approved and arranged in advance of travel.
- Emergency transportation: VA should be notified as soon possible, but no later than 30 days from the date of travel, when special mode
transport not authorized by VA prior to travel to a non-VA facility occurs.

- Change in BT eligibility: If a person becomes eligible for BT after the travel takes place, payment may be made if the person applies for travel benefits within 30 days of the date when the person became eligible for travel benefits.

  The date of an application for BT is the postmark date if mailed or the date of submission if hand delivered or requested verbally.

Are Veterans who travel together entitled to BT reimbursement? What about the Veterans who take the DAV system or other “free” transportation?

To collect travel benefits for transporting to VA care or treatment, a Veteran or other eligible beneficiary must actually incur an expense. Should one or more Veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and is the only person who may obtain travel reimbursement. However, when multiple Veterans share a vehicle where passengers must pay for their transport, such as a taxi or when one Veteran pays another Veteran for transport, then all are eligible to travel reimbursement at either the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense to receive reimbursement. Veterans, who take no-pay transportation, such as DAV transportation, VA VTS or other no-cost city or state transportation, are only eligible for reimbursement for any travel to and from their
residence to point of pick-up or drop-off, as they are not otherwise incurring an expense.
Veterans Transportation Service (VTS)

Veterans Transportation Service (VTS) is a VA program designed to increase access to VA funded medical care through transportation. The program operates within a 20-mile radius of the Portland VA Medical Center and can transport both ambulatory and non-ambulatory Veterans.
Unlike the travel eligibility requirements associated with transportation reimbursed through Beneficiary Travel, VTS has no eligibility requirements other than a Veteran needing transportation for medical treatment and a verifiable VA medical appointment.

VTS operates as follows:

- Office Hours: 4AM to 7PM, Monday thru Friday
- Reservations are required and scheduled based on need
- Reserve your ride as soon as you make your medical appointment and no later than four business days prior
- Your scheduled pick-up time may be considerably earlier than requested in order to accommodate other Veterans being served
- Vehicle operators must be able to park their vehicles in a safe location that does not block or impede traffic, allows the operator to maintain sight of vehicle at all times and has an accessible path of travel

What you need to know:

- Other Veterans share the ride
- Vehicles may travel in several directions during your trip and make stops to serve other Veterans
- Travel time will vary based on trip distance, traffic conditions and other Veterans being served
- Please be ready to leave at your scheduled pick-up time
- Veterans are advised to bring sufficient medications and drinks/snacks as may be needed throughout the day (or funds to purchase)

Contact VTS at (503) 273-5044 for reservations.
VA Medical Center Shuttle Service

The VA Medical Center Shuttle is a service established between the Portland and Vancouver Divisions to facilitate patient transport for patient care needs, and the consolidation of the Portland & Vancouver Divisions relative to transport of materials and individuals between these sites.

1. Procedures:

   a. All shuttle users must use seat belts as provided. The shuttle driver is responsible for the safety and comfort of all passengers. For this reason the driver may refuse service to anyone the driver deems to be a threat to the safe operation of the shuttle service. Priority seating is for Transplant and other patients.

   b. Patients who require transportation between the Portland and Vancouver Divisions for the purpose of receiving medical treatment at one of these facilities may be assigned to use the shuttle to accomplish that transportation. The drivers will be asking their passengers prior to departing the VA Vancouver campus if anyone would need to disembark at SW 6th Avenue and SW Sheridan at Terwilliger Plaza. No other off VA Campus stops will be authorized. As a courtesy, drivers will stop to pick up passengers who flag them down before the bus exits the campuses.
2. Shuttle Schedule:

<table>
<thead>
<tr>
<th>Depart Vancouver (Bldg. 11, Main Entrance)</th>
<th>Depart Portland (Bldg. 100, Main Hospital Entrance)</th>
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<tbody>
<tr>
<td>720AM</td>
<td>815AM</td>
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<tr>
<td>850AM</td>
<td>930AM</td>
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<td>1030AM</td>
<td>1130AM</td>
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<td>NOON</td>
<td>1230PM</td>
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<td>115PM</td>
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<td>315PM</td>
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<td>410PM</td>
<td>445PM</td>
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<td>545PM</td>
<td>615PM</td>
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- No shuttle service on weekends or holidays
- All shuttles are equipped with wheelchair lifts.
- If you have any questions, please call the FMS Transportation Office at (503) 220-8262 Ext.57335.
Through the Volunteer Transportation Network (VTN), VA volunteers transport Veterans to and from VA medical facilities for treatment.

The shuttle stops by city are listed on the link below. All rides must be scheduled at least four days in advance by calling (503) 721-7804.

<table>
<thead>
<tr>
<th>AREA</th>
<th>PHONE</th>
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<tbody>
<tr>
<td>Portland DAV</td>
<td>(800) 949-1004 Ext. 57804 or call (503) 721-7804</td>
</tr>
<tr>
<td>Roseburg DAV</td>
<td>(800) 549-8387 Ext. 44358 or (541) 440-1293</td>
</tr>
<tr>
<td>Southern Oregon DAV</td>
<td>(541) 826-2111 Ext. 3619</td>
</tr>
<tr>
<td>Bend (local rides only)</td>
<td>(541) 678-5457</td>
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</tbody>
</table>

DAV Vans are **NOT Wheelchair Accessible** and are not equipped to carry oxygen canisters larger than can be carried in a sling or backpack. DAV riders **MUST** be able to access/egress vehicles without any assistance.
This list of transportation resources is provided as a courtesy by the VA Portland Health Care System. None of these agencies or providers are affiliated with the VA Portland Health Care System, and the VA Portland Health Care System does not endorse or recommend any agency or provider on this list. Nor does this list constitute a referral by the VA Portland Health Care System to any of the listed entities. Use of any of these services or providers is at your own risk.

Community Transportation Resources

Oregon, Benton County

All Taxi
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Corvallis
Address: 100 SW Alexander Ave, Corvallis, OR 97333
Phone: (541) 829-1103
Eligibility to Ride: available to the public
Days and Times Available: 7 days a week
http://www.yellowpages.com/corvallis-or/mip/ali-taxi-475544184?lid=475544184

Beaver Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Benton and Linn Counties
Address: 33848 SE Eastgate Circle, Corvallis, OR 97333
Phone: (877) 631-7533
Eligibility to Ride: seniors
http://www.yellowpages.com/corvallis-or/mip/beaver-cab-21984975?lid=334215101

Corvallis Transit System
Program: Dial-a-Bus ADA Paratransit
Eligible Trip Purpose(s): Any
Areas Served: Corvallis and Philomath
Address: 501 SW Madison Ave, Corvallis, OR
97330
Phone: (541) 752-2615
Eligibility to Ride: Disabled
Days and Times Available: Mon-Fri 6:15am-9:00pm

Corvallis Transit System
Program: Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: Corvallis
Address: 501 SW Madison Ave, Corvallis, OR
97330
Phone: (541) 766-6998
Eligibility to Ride: Available to the public
Days and Times Available: Mon-Fri 6:15am-9:00pm

Going Green Taxi
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Corvallis
Address: 3422 NE Lancaster St, Corvallis, OR 97330
Phone: (541) 738-9000
Eligibility to Ride: available to the public
http://www.yellowpages.com/corvallis-or/mip/going-green-taxi-472336138?lid=472336138

Hub Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Corvallis
Address: 2397 NW Kings Blvd #204, Corvallis, OR 97330
Phone: (541) 738-9000
Eligibility to Ride: available to the public
http://www.thehubcab.com/

**Oregon, Clackamas County**

**Canby Area Transit**
Program: Dial-a-Ride
Eligible Trip Purpose(s): Any
Areas Served: Canby
Address: 195 S Hazel Dell Way Ste B, Canby, OR 97013
Phone: (503) 266-4022
Eligibility to Ride: Available to the public
Days and Times Available: M-F 8am-6pm
http://www.ci.canby.or.us/transportation/routes.htm

**Canby Area Transit**
Program: Orange Line
Eligible Trip Purpose(s): Any
Areas Served: Canby with service to Oregon City and Woodbury
Address: 195 S Hazel Dell Way Ste B, Canby, OR 97013
Phone: (503) 266-4022
Eligibility to Ride: Available to the public

**Clackamas County Government**
Program: Transportation Reaching People
Eligible Trip Purpose(s): Medical or Healthcare, Grocery Shopping, Necessary Errands
Areas Served: Tri county area
Address: 2051 Kaen Road, Oregon City, OR 97045
Phone: (503) 655-8208
Fax: (503) 650-5722
Eligibility to Ride: Disabled, Seniors
Days and Times Available: M-F 8:00am-5:00pm
http://www.clackamas.us/socialservices/transportation.html

Lake Oswego Adult Community Center
Program: Transportation Services
Eligible Trip Purpose(s): any
Areas Served: Lake Oswego
Address: 505 G. Avenue, Lake Oswego, OR 97034
Phone: (503) 635-3758
Eligibility to Ride: disabled, seniors
http://www.ci.oswego.or.us/acc/transportation-services

ODEC Medical Transport
Program: Non-emergency medical transportation
Eligible Trip Purpose(s): Medical or Healthcare, Any
Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties
Address: 2600 Pringle Road SE, Salem, OR 97302
Phone: (503) 331-8985
Eligibility to Ride: Available to the public
http://odecmedicaltransport.com/index.html

Ride Connection
Program: Door-to-door Service
Eligible Trip Purpose(s): any
Areas Served: Clackamas, Multnomah, and Washington Counties
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 226-0700
http://www.rideconnection.org/

- Ride Connection is a non-profit and makes it possible for people with disabilities and older adults to get around. In coordination with community partners, Ride Connection provides customer-focused, safe, reliable transportation options for individuals in Clackamas, Multnomah, and Washington counties.
• Access to transportation means mobility. Mobility opens doors. It allows a person to be independent and it offers a way to access life’s essentials: nutrition, healthcare, social interaction.

• There is no charge for services although donations are gladly accepted.

Call Ride Connection’s Service Center to get started. They will register you and walk you through the services.

**Ride Connection Services:**

• Door-to-Door Service (customers linked to service partners)
• Veteran Transportation Services (veterans driving veterans)
• Rideabout Shuttles (shopping shuttles for seniors)
• Ride Together (funds to reimburse a volunteer driver)
• Community Shuttles (deviated fixed-route services in Washington County)
• RideWise (1-on-1 travel training and planning assistance)
• Fare Relief (grants awarded to non-profits serving low income individuals)
• Shared Vehicle Program (organizations borrow vehicles)

**Sandy Senior Center**

Areas Served: Sandy/Boring  
Phone: (503) 668-5569  
[www.ci.sandy.or.us/](http://www.ci.sandy.or.us/)

• Door-to-door transportation service for Veterans, Persons 60+, persons with disability

• Multiple options for transportation including local bus service to Gresham Max station ($1 fare each way), volunteer drivers using private vehicles and cab service as last resort ($2 fare each way)
• Must have documentation for service animals

• Wheelchair accessible vans

• At least one week advance notice provides the best opportunity to meet transportation needs

Sassey's Cab Co.

**Program: Taxi Service**
Eligible Trip Purpose(s): any
Areas Served: Clackamas
Address: 1115 Molalla Ave, Oregon City, OR 97045
Phone: (503) 656-7065

South Metro Area Regional Transit

**Program: Dial-a-Ride**
Eligible Trip Purpose(s): In town: Any; Out of town: For medical purposes only.
Areas Served: Wilsonville, with service to the greater Portland area.
Address: 29799 SW Town Center Loop E, Wilsonville, OR 97070
Phone: (503) 682-7790
Fax: (503) 685-9180
Eligibility to Ride: In town: Anyone, with priority given to disabled; Out of town: Disabled, Seniors
Days and Times Available: In town: M-F 5am-9:15pm; Sat 8:30am-5:30pm (ADA only on Sat.); Out of town: M-F 9:00am – 4:00pm.

South Metro Area Regional Transit

**Program: Public Transportation**
Eligible Trip Purpose(s): Any
Areas Served: Greater Wilsonville with service to Barbur, Beaverton, Canby, Downtown Portland, Salem and Tualatin
Address: 29799 SW Town Center Loop E, Wilsonville, OR 97070
Phone: (503) 682-7790
Fax: (503) 685-9180
Eligibility to Ride: Available to the public
Days and Times Available: M-F 5:30am-8:30pm,
http://ridesmart.com/

The Milwaukie Center
Program: Transportation Program
Eligible Trip Purpose(s): grocery shopping, Social, recreation
Areas Served: Milwaukie
Address: OR
Phone: (503) 653-8100
Eligibility to Ride: disabled, seniors
http://ncprd.com/milwaukie-center/transportation-program

TriMet
Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Portland Metro Area: Including Beaverton, Tigard, Lake Oswego, Hillsboro, Fairview, Wood Village, Troutdale, Gresham, Happy Valley, Milwaukie, Oregon...
Address: 1800 SW 1st Ave, Portland, OR 97202
Phone: (503) 962-7505
Eligibility to Ride: available to the public
http://www.trimet.org/

TriMet Lift
Program: Paratransit Service
Eligible Trip Purpose(s): any
Areas Served: 3/4 mile past bus/rail/streetcar routes in Portland Metro Area: Including Beaverton, Tigard, Lake Oswego, Hillsboro, Fairview, Wood Village, Troutdale...
Address: Portland, OR 97202
Phone: (503) 962-8000
Eligibility to Ride: disabled
Days and Times Available: 7 days/week. 4:30 AM to 2:30 AM
http://www.trimet.org/lift/

**Transportation Reaching People (TRP)**

**Canby Adult Center**

Eligible Trip Purpose(s): TRP is intended for situations when no other viable options exist
Areas Served: The program is designed to get people to appointments outside of Canby
Address: Portland, OR 97202
Phone: (503) 266-2970
Eligibility to Ride: Senior citizens and individuals with disabilities
Days and Times Available: M-F 8:30am-5:30pm
Ride requests must be made at least 6-7 business days before scheduled appointment and up to 30 days in advance.
http://www.canbyadultcenter.org/

**VA Portland Health Care System**

**Program: Veterans Transportation Service**

Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland
VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

**Yellow Taxi Cab Service**

**Program: Taxi Service**

Eligible Trip Purpose(s): any
Areas Served: SW Portland Suburbs
Address: 9890 Southwest Bonnie Brae Dr, Beaverton, OR 97008
Oregon, Clatsop County

Mom's Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Astoria
Address: 511 W. Marine Dr #1, Astoria, OR 97103
Phone: (503) 325-8210
Eligibility to Ride: available to the public
http://www.astoriacab.com/

Providence Health & Services
Program: Partners for Seniors
Eligible Trip Purpose(s): Medical or Healthcare, Grocery Shopping, Necessary Errands
Areas Served: Clatsop County north coast communities, into the Portland area if needed
Address: 725 S Wahanna Rd., Seaside, OR
Phone: 503-717-7600
Eligibility to Ride: Age 55+, Residency requirement
Days and Times Available: subject to the availability of volunteers
http://oregon.providence.org/our-services/p/partners-for-seniors/

Regal Coach Taxi
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Astoria and Clatsop County
Address: 92366 E Rd, Astoria, OR 97103
Phone: (503) 325-8715
Eligibility to Ride: available to the public
http://www.astoriacab.com/
Royal Cab of Astoria

Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Astoria, Warrenton, Clatsop County, Long Beach Peninsula, and Pacific County
Address: PO Box 101, Astoria, OR 97103
Phone: (503) 325-5818
Eligibility to Ride: available to the public
http://www.royalcab.net/

Sunset Empire Transit District

Program: ADA Paratransit
Eligible Trip Purpose(s): any
Areas Served: 3/4 mile past fixed route
Address: 900 Marine Drive, Astoria, OR 97103
Phone: (503) 861-7433
Eligibility to Ride: disabled
Days and Times Available: Mon-Fri 5:45am-7:55pm
http://www.ridethebus.org/services/adaparatransit.php

Sunset Empire Transit District

Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Clatsop County
Address: 900 Marine Drive, Astoria, OR 97103
Phone: (503) 861-7433
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri 5:45am-7:55pm
http://www.ridethebus.org/

Oregon, Columbia County
Columbia County Rider

Program: Dial-a-Ride
Eligible Trip Purpose(s): any
Areas Served: Columbia County
Address: 1155 Deer Island Rd, St. Helens, OR 97051
Phone: (503) 366-0159
Eligibility to Ride: available to the public
http://www.columbiacountyrider.com/dial-a-ride-4/

Columbia County Rider

Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Columbia County, St. Helens to downtown Portland and St. Helens to Willow Creek
Rates: Reduced rates for Senior and Disabled Veterans
Address: 1155 Deer Island Rd, St. Helens, OR 97051
Phone: (503) 366-0159
Eligibility to Ride: available to the public
http://www.columbiacountyrider.com/
http://www.columbiacountyrider.com/line-1-portland/

Home Instead Washington County

Program: Home Care
Eligible Trip Purpose(s): any
Areas Served: Washington County: Forest Grove, Cornelius, Hillsboro, Aloha, Beaverton, Tigard, King City, Tualatin, Sherwood
Address: 328 West Main St, Hillsboro, OR 97123
Phone: (507) 530-1527
Fax: (888) 737-5294
Eligibility to Ride: seniors
Days and Times Available: 24/7
https://www.homeinstead.com/606/home-care-services/senior-care/transportation

K & L Taxi
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: St. Helens
Address: St. Helens, OR
Phone: (503) 397-0680
Eligibility to Ride: available to the public
http://www.yellowpages.com/saint-helens-or/mip/k-l-taxi-1048608?lid=1048608

VA Portland Health Care System
Program: Veterans Transportation Service
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland
VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

Oregon, Crook County

Cascades East Transit
Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Central Oregon
Address: 1250 NE Bear Creek Rd, Bend, OR 97701
Phone: (541) 385-8680
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri
http://www.cascadeseasttransit.com/index.html

Country Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Prineville
Address: 2155 NW Industrial Park Rd, Prineville, OR 97754
Phone: (541) 416-8400
Eligibility to Ride: available to the public
http://www.yellowpages.com/prineville-or/mip/country-cab-451308669?lid=451308669

Oregon, Deschutes County

Bend Cab Company
Program: Taxi service
Eligible Trip Purpose(s): any
Areas Served: Bend
Address: 105 SW Hayes Ave, Bend, OR 97702
Phone: (541) 389-8090
Eligibility to Ride: available to the public
Days and Times Available: 24/7
http://www.bendcab.com/

Cascades East Transit
Program: Dial-A-Ride Public Transit
Eligible Trip Purpose(s): any
Areas Served: Deschutes County
Address: 1250 NE Bear Creek Rd, Bend, OR 97701
Phone: (541) 385-8680
Eligibility to Ride: available to the public, disabled, seniors
Days and Times Available: Mon-Fri
http://www.councilonaging.org/services/dial-a-ride-cascades-east-transportation

Cascades East Transit
Program: Fixed Route Public Transit
Eligible Trip Purpose(s): any
Areas Served: Central Oregon
Address: 1250 NE Bear Creek Rd, Bend, OR 97701
Phone: (541) 385-8680
Eligibility to Ride: available to the public
Central Oregon Breeze

**Program: Fixed Route Public Transit**
 Eligible Trip Purpose(s): Any
 Areas Served: Central Oregon with service to Portland
 Address: 2045 NE Highway 20, Bend, OR 97701
 Phone: (541) 389-7469
 Eligibility to Ride: available to the public, must schedule 24 hours in advance for wheelchair/scooter support
 Days and Times Available: Daily

Checker Cab Central Oregon

**Program: Taxi Service**
 Eligible Trip Purpose(s): any
 Areas Served: Bend
 Address: Bend, OR
 Phone: (541) 390-1176
 Eligibility to Ride: available to the public

Owl Taxi Inc.

**Program: Taxi service**
 Eligible Trip Purpose(s): any
 Areas Served: Bend
 Address: 1919 NE 2nd St, Bend, OR 97701
 Phone: (541) 382-3311
 Eligibility to Ride: available to the public
 Days and Times Available: 24/7

Twilight Taxi

**Program: Taxi service**
 Eligible Trip Purpose(s): any
Areas Served: Bend
Address: 504 NE Olney Ave, Bend, OR 97701
Phone: (541) 728-9222
Eligibility to Ride: available to the public
http://www.yellowpages.com/bend-or/mip/twilight-taxi-472955761?lid=472955761

Oregon, Gilliam County

Gilliam County Transportation (GTC)

Program: Gilliam County Transportation
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Gilliam County
Address: OR
Phone: (541) 384-2252 or (877) 253-1645
Eligibility to Ride: disabled, seniors, Veterans
Days and Times Available: Mon-Fri, times vary
http://www.co.gilliam.or.us/transportation.html

Oregon, Hood River County

Gorge Yellow Cab LLC

Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Hood River and Mid-Columbia Gorge
Address: Hood River, OR
Phone: (541) 308-3383
Eligibility to Ride: available to the public
http://www.gorgeyellowcab.com/

Hood River County Transportation District

Program: Columbia Area Transit
Eligible Trip Purpose(s): any
Areas Served: Hood River County with intercity route to Portland (Tues/Thurs) and intercity route to The Dalles (Mon – Fri)
Address: 224 Wasco Loop, Hood River, OR 97031
Phone: (541) 386-4202
Fax: (541) 386-1228
Eligibility to Ride: available to the public; reserve rides 24 hours in advance.
Days and Times Available: Monday – Friday
http://community.gorge.net/hrctd/
http://www.gorgetranslink.com/transit-hoodriver.html

Oregon, Jefferson County

Cascades East Transit
Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Central Oregon
Address: 1250 NE Bear Creek Rd, Bend, OR 97701
Phone: (541) 385-8680
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri
http://www.cascadeseasttransit.com/index.html

Madras Taxi
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Madras
Address: Madras, OR
Phone: (541) 475-5252
http://www.yellowpages.com/madras-or/mip/madras-taxi-476724035?lid=476724035

Fish's Shuttle Service
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Madras
Address: 1750 SW Culver Hwy, Madras, OR 97741
Phone: (541) 475-3129
Eligibility to Ride: available to the public

Oregon, Lincoln County

A Coastal Cab Co.
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Lincoln City
Address: 4912 SW Beach Ave, Lincoln City, OR 97367
Phone: (541) 614-2014
Eligibility to Ride: available to the public

A Happy Cab of Lincoln City
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Newport
Address: 3420 SE 35th Ct, Lincoln City, OR 97367
Phone: (541) 996-8294
Eligibility to Ride: available to the public
Days and Times Available: 24/7

Come and Get Me Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Address: 2310 NW Keel Ave, Lincoln City, OR 97367
Phone: (541) 994-6050
Days and Times Available: Mon-Fri 6:30am-5:00pm
http://www.yellowpages.com/lincoln-city-or/mip/come-get-me-cab-1480174?lid=1480174
Confederated Tribes Siletz Indians

Program: CTSI Transit services
Areas Served: Lincoln County
Address: OR
Phone: (541) 444-8343
Fax: (541) 444-8362
Eligibility to Ride: Membership required
http://www.ctsi.nsn.us/Siletz-Tribal-Services-Umpqua-Clackamas-County-Tillamook/other-departments/ctsi-transit-program-services#content

Lincoln County Transit

Program: Dial-a-Ride
Eligible Trip Purpose(s): any
Areas Served: Lincoln City and Newport
Address: 410 NE Harney St, Newport, OR 97365
Phone: (541) 265-4900
Eligibility to Ride: available to the public
http://www.co.lincoln.or.us/transit/page/dial-ride

Lincoln County Transit

Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Lincoln County
Address: 410 NE Harney St, Newport, OR 97365
Phone: (541) 265-4900
Eligibility to Ride: available to the public
Days and Times Available: Mon-Sat 7:00am-6:00pm
http://www.co.lincoln.or.us/transit/page/welcome

Oregon Cascades West Council of Government

Program: Medicaid Transportation
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Lincoln, Benton, and Lynn Counties
Address: 1400 Queen Ave SE Suite 201, Albany, OR 97322
Yaqina Cab Co.
**Program:** Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Newport
Address: PO Box 1026, Newport, OR 97365
Phone: (541) 265-9552
Eligibility to Ride: available to the public
http://www.yellowpages.com/newport-or/mip/yquina-cab-co-458094707?lid=458094707

Oregon, Linn County

**Albany Transit System**
**Program:** Call-a-Ride
Eligible Trip Purpose(s): Any
Areas Served: Albany city limits
Address: 333 Broadalbin St SW, Albany, OR 97321
Phone: (541) 917-7770
Fax: (541) 917-7762
Eligibility to Ride: Age 60+, Disabled, Residency requirement
Days and Times Available: M-Sat, 7am - 6pm
http://www.cityofalbany.net/departments/public-works/transportation/call-a-ride-service

**Albany Transit System**
**Program:** Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Albany city limits
Address: 333 Broadalbin St SW, Albany, OR 97321
Phone: (541) 917-7500
Eligibility to Ride: available to the public
Pacific Cab
**Program: Taxi Service**
Eligible Trip Purpose(s): any
Areas Served: Albany
Address: 1995 Cedar Drive SE, Albany, OR 97322
Phone: (541) 791-9668
Eligibility to Ride: available to the public
http://www.yellowpages.com/albany-or/mip/pacific-cab-472099206?id=472099206

Oregon, Marion County

**Amanda's taxi**
**Program: Taxi Service**
Eligible Trip Purpose(s): Any
Areas Served: Salem and surrounding area
Address: Salem, OR
Phone: (503) 559-2200
Eligibility to Ride: Available to the public
http://www.amandastaxi.com/

**Around Towne Taxi**
**Program: Taxi Service**
Eligible Trip Purpose(s): any
Address: Salem, OR
Phone: (503) 371-3663
Eligibility to Ride: available to the public
http://www.yellowpages.com/salem-or/mip/around-towne-taxi-466979532

**Chemeketa Area Transit System (CARTS)**
**Program: Rural Public Transportation**
Eligible Trip Purpose(s): Any
Areas Served: Rural Marion and Polk Counties
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 315-5544
Fax: (503) 315-5514
Eligibility to Ride: Available to the public
Days and Times Available: Mon-Fri
http://cherriots.org/en/services/carts

DC Taxi
Program: Taxi service
Eligible Trip Purpose(s): any
Areas Served: Salem, Keizer, and surrounding areas
Address: Salem, OR
Phone: (503) 390-4444
Eligibility to Ride: available to the public
http://www.dc-taxi.com/

ODEC Medical Transport
Program: Non-emergency medical transportation
Eligible Trip Purpose(s): Medical or Healthcare, Any
Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties
Address: 2600 Pringle Road SE, Salem, OR 97302
Phone: (503) 331-8985
Eligibility to Ride: Available to the public
http://odecmedicaltransport.com/index.html

Salem-Kaizer Transit
Program: Cherriots Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: CARTS Rural transportation serving Woodburn, Silverton, Gervais, Brooks, Turner, Stayton, Sublimity, Mehama, Mill City, Lyons and Gates to connect to the Salem-Keizer Transit Cherriots system.
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 588-2424
Fax: (503) 566-3933
Eligibility to Ride: Available to the public, Age 60+, Disabled
Days and Times Available: Mon-Fri 8am-6pm
http://cherriots.org/en/services
Salem-Kaizer Transit

Program: Cherry Lift Paratransit
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past fixed route
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 588-2424
Fax: (503) 566-3933
Eligibility to Ride: Disabled
Days and Times Available: Mon-Fri 8am-6pm
http://cherriots.org/en/services/cherrylift

Salem-Kaizer Transit

Program: Red Line Dial-a-Ride
Eligible Trip Purpose(s): Any
Areas Served: Salem-Kaizer
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 315-5544
Fax: (503) 315-5514
Eligibility to Ride: Disabled, Seniors
Days and Times Available: Mon-Fri 8am-6pm
http://cherriots.org/en/services/the-red-line

Uber - Salem
Eligible Trip Purpose(s): Any
Areas Served: Salem, Keizer, Haysville, Four Corners, West Salem
Address: 182 Howard Street Suite 8, San Francisco, CA 94105
Eligibility to Ride: Available to the public, Membership required
Days and Times Available: 24/7
http://www.uber.com/

Woodburn Transit System

Program: Dial-A-Ride
Eligible Trip Purpose(s): Any
Areas Served: Woodburn
Address: 202 Young St, Woodburn, OR 97071
Phone: 503-982-7433
Eligibility to Ride: Disabled, Residency requirement, Seniors
Days and Times Available: Mon-Fri 7:00am-7:00pm
http://www.woodburn-or.gov/?q=transit

Woodburn Transit System

Program: Public Transit
Eligible Trip Purpose(s): any
Areas Served: Woodburn
Address: 202 Young St, Woodburn, OR 97071
Phone: (503) 982-5245
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri 7:00am-7:00pm
http://www.woodburn-or.gov/?q=transit

Woodburn Transit System

Program: Volunteer Medical Transportation
Eligible Trip Purpose(s): any
Areas Served: Woodburn and anywhere between Portland and Salem
Address: 202 Young St, Woodburn, OR 97071
Phone: (503) 982-5245
Eligibility to Ride: disabled, residency requirement, seniors
Days and Times Available: Mon-Fri 7:00am-7:00pm
http://www.woodburn-or.gov/?q=transit

Oregon, Morrow County

Community Action Program of East Central Oregon (CAPECO)

Program: Senior Transportation
Eligible Trip Purpose(s): Any
Areas Served: Umatilla and Morrow counties
Address: 721 SE 3rd Suite D, Pendleton, OR 97801
Phone: (541) 276-1926
Eligibility to Ride: Available to the public
Oregon, Multnomah County

Metro Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Hillsboro
Address: 2095 NW Aloclek Dr Suite 1113, Hillsboro, OR 97124
Phone: (503) 888-8383
Eligibility to Ride: available to the public
http://www.metrocabpdx.com/index.html

ODEC Medical Transport
Program: Non-emergency medical transportation
Eligible Trip Purpose(s): Medical or Healthcare, Any
Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties
Address: 2600 Pringle Road SE, Salem, OR 97302
Phone: (503) 331-8985
Eligibility to Ride: Available to the public
http://odecmedicaltransport.com/index.html

PacifiCab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Greater Hillsboro
Address: 4183 S.E. Witch Hazel Rd, Hillsboro, OR 97123
Phone: (503) 649-6860
Fax: (503) 846-0772
Eligibility to Ride: available to the public
http://pacificab.net/

Ride Connection
Program: Grove Link Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Forest Grove
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 528-1720
Eligibility to Ride: available to the public
Days and Times Available: 7 days a week
http://www.rideconnection.org/ride/Services/GroveLinkTransit.aspx

- Ride Connection is a non-profit and makes it possible for people with disabilities and older adults to get around. In coordination with community partners, Ride Connection provides customer-focused, safe, reliable transportation options for individuals in Clackamas, Multnomah, and Washington counties.

- Access to transportation means mobility. Mobility opens doors. It allows a person to be independent and it offers a way to access life’s essentials: nutrition, healthcare, social interaction.
- There is no charge for services although donations are gladly accepted.

Call Ride Connection’s Service Center to get started. They will register you and walk you through the services.

Ride Connection Services:

- Door-to-Door Service (customers linked to service partners)
- Veteran Transportation Services (veterans driving veterans)
- Rideabout Shuttles (shopping shuttles for seniors)
- Ride Together (funds to reimburse a volunteer driver)
- Community Shuttles (deviated fixed-route services in Washington County)
- RideWise (1-on-1 travel training and planning assistance)
- Fare Relief (grants awarded to non-profits serving low income individuals)
• Shared Vehicle Program (organizations borrow vehicles)

Ride Connection

Program: Ride Share services
Eligible Trip Purpose(s): Any
Areas Served: Clackamas, Multnomah, and Washington Counties
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 528-1720
Eligibility to Ride: Age 60+, Disabled, Income requirement
Days and Times Available: Monday-Friday
http://rideconnection.org/ride/default.aspx

Ride Connection

Program: Washington County U-Ride
Eligible Trip Purpose(s): any
Areas Served: Rural Washington County (connects to larger transit agencies for trips to Portland, etc.)
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 226-0700
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri
http://www.rideconnection.org/ride/Services/WashingtonCoB
us.aspx

TriMet

Program: Lift Paratransit Service
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past bus/rail/streetcar routes in Portland Metro Area: Including Beaverton, Tigard, Lake Oswego, Hillsboro, Fairview, Wood Village, Troutdale...
Address: Portland, OR 97202
Phone: (503) 962-8000
Fax: (503) 962-8229
Eligibility to Ride: Disabled, Residency requirement
Days and Times Available: 7 days/week. 4:30 AM to 2:30 AM
TriMet

**Program: Public Transportation**
Eligible Trip Purpose(s): Any
Areas Served: Portland Metro Area
Address: 1800 SW 1st Ave, Portland, OR 97202
Phone: (503) 962-7505
Eligibility to Ride: Available to the public
http://trimet.org/

TriMet Lift

**Program: Paratransit Service**
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past bus/rail/streetcar routes
Address: Portland, OR 97202
Phone: (503) 962-8000
Fax: (503) 962-8229
Eligibility to Ride: Disabled
Days and Times Available: 7 days/week. 4:30 AM to 2:30 AM
http://trimet.org/lift

Tuality Healthcare Local Coach

**Program: Shuttle Service**
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Hillsboro, Forest Grove, Cornelius, and North Plains
Address: Hillsboro, OR 97123
Phone: (503) 681-1818
Eligibility to Ride: Age 65+, Disabled, No electric wheelchairs/scooters or O2 tanks
Days and Times Available: Monday-Friday, 8:30AM-11:30 AM
http://www.tuality.org/home/index.php/patient_and_visitor_services/tuality_local_coach/

VA Portland Health Care System

**Program: Veterans Transportation Service**
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

Oregon, Polk County

Amanda's taxi
Program: Taxi Service
Eligible Trip Purpose(s): Any
Areas Served: Salem and surrounding area
Address: Salem, OR
Phone: (503) 559-2200
Eligibility to Ride: Available to the public
http://www.amandastaxi.com/

Chemeketa Area Transit System (CARTS)
Program: Rural Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: Rural Marion and Polk Counties
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 315-5544
Fax: (503) 315-5514
Eligibility to Ride: Available to the public
Days and Times Available: Mon-Fri
http://cherriots.org/en/services/carts

ODEC Medical Transport
Program: Non-emergency medical transportation
Eligible Trip Purpose(s): Medical or Healthcare, Any
Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties
Address: 2600 Pringle Road SE, Salem, OR 97302
Salem-Kaizer Transit

Program: Cherriots Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: Salem-Kaizer
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 588-2424
Fax: (503) 566-3933
Eligibility to Ride: Available to the public, Age 60+, Disabled
Days and Times Available: Mon-Fri 8am-6pm
http://cherriots.org/en/services

Salem-Kaizer Transit

Program: Cherry Lift Paratransit
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past fixed route
Address: 925 Commercial St SE Suit 100, Salem, OR 97302
Phone: (503) 588-2424
Fax: (503) 566-3933
Eligibility to Ride: Disabled
Days and Times Available: Mon-Fri 8am-6pm
http://cherriots.org/en/services/cherrylift

Uber - Salem
Eligible Trip Purpose(s): Any
Areas Served: Salem, Keizer, Hayesville, Four Corners, West Salem
Address: 182 Howard Street Suite 8, San Francisco, CA 94105
Eligibility to Ride: Available to the public, Membership required
Days and Times Available: 24/7
http://www.uber.com/
Oregon, Sherman County

Sherman County
Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Sherman County with service to The Dalles; medical transportation for those eligible to point of service.
Address: OR
Phone: (541) 565-3553
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri; reserve rides 24 hours in advance
http://www.sherman-county.com/govt_transportation.asp

Oregon, Tillamook County

Pacific Taxi Services
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Manzanita, Neskowin, Pacific City, Nehalem, Wheeler, Cloverdale, Rockaway Beach, Hebo, Oceanside, Netarts, Beaver, Tillamook, Garabaldi, Bay City
Address: 8715 Willowbrook Dr, Tillamook, OR 97141
Phone: (503) 812-8041
Eligibility to Ride: available to the public
http://www.pacifictaxiservices.com/

Tillamook County Transportation District
Program: Deviated Fixed Route Service
Eligible Trip Purpose(s): any
Areas Served: Drivers may deviate up to 3/4 mile past fixed routes in Tillamook County
Address: 3600 Third St. Suite A, Tillamook, OR 97141
Phone: (503) 815-8283
Eligibility to Ride: available to the public
http://www.tillamookbus.com/deviatedfixroute.htm
Tillamook County Transportation District

**Program: Dial-a-Ride**
Eligible Trip Purpose(s): any
Areas Served: Tillamook County
Address: 3600 Third St. Suite A, Tillamook, OR 97141
Phone: (503) 815-8283
Eligibility to Ride: available to the public
http://www.tillamookbus.com/dialaride.htm

Tillamook County Transportation District

**Program: Public Transportation**
Eligible Trip Purpose(s): any
Areas Served: Tillamook County, Portland, Banks, North Plains, Astoria, Cannon Beach, Lincoln City, Newport, Albany, Salem, Tillamook, Westport, and points between
Address: 3600 Third St Suite A, Tillamook, OR 97141
Phone: (503) 815-8283
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri 8:00am-5:00pm
http://www.tillamookbus.com/schedules.htm

Oregon, Wasco County

**Five Dollar Taxi The Dalles**

**Program: Taxi Service**
Eligible Trip Purpose(s): any
Areas Served: The Dalles
Address: The Dalles, OR 97058
Phone: (541) 980-2129
Eligibility to Ride: available to the public
Days and Times Available: 24/7
http://www.yellowpages.com/the-dalles-or/mip/five-dollar-taxi-the-dalles-475028157?lid=475028157
Mid-Columbia Medical Transportation Brokerage

Program: Medical Transportation
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Wasco, Hood River, Sherman, Gilliam, Wheeler, Morrow, Umatilla, Wallowa, Baker, Malheur, Lake, Grant and Harney counties
Address: OR
Phone: (541) 296-7595
Eligibility to Ride: income requirement
Days and Times Available: Mon-Fri 8:00am-5:00pm; reserve rides 24 hours in advance
http://www.gorgetranslink.com/medical-transport.html

The Link

Program: Dial-a-Ride Public Transportation
Eligible Trip Purpose(s): any
Areas Served: The Dalles and North Wasco County, with intercity route to Portland (Tues/Thurs) and intercity route to Hood River (Mon-Fri)
Address: OR
Phone: (541) 296-7595
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri 8:00am-5:00pm; reserve rides 24 hours in advance.
http://www.gorgetranslink.com/transit-wasco.html

The Dalles Taxi LLC

Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: The Dalles
Address: 1606 W. 11th St, The Dalles, OR 97058
Phone: (541) 296-3965
Eligibility to Ride: available to the public
Days and Times Available: 24/7
http://www.yellowpages.com/the-dalles-or/mip/the-dalles-taxi-llc-465988666?lid=465988666
Oregon, Washington County

**Metro Cab**

*Program: Taxi Service*

Eligible Trip Purpose(s): any

Areas Served: Hillsboro

Address: 2095 NW Aloclek Dr Suite 1113, Hillsboro, OR 97124

Phone: (503) 888-8383

Eligibility to Ride: available to the public


**ODEC Medical Transport**

*Program: Non-emergency medical transportation*

Eligible Trip Purpose(s): Medical or Healthcare, Any

Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties

Address: 2600 Pringle Road SE, Salem, OR 97302

Phone: (503) 331-8985

Eligibility to Ride: Available to the public


**PacifiCab**

*Program: Taxi Service*

Eligible Trip Purpose(s): any

Areas Served: Greater Hillsboro

Address: 4183 S.E. Witch Hazel Rd, Hillsboro, OR 97123

Phone: (503) 649-6860

Fax: (503) 846-0772

Eligibility to Ride: available to the public


**Ride Connection**

*Program: Grove Link Public Transportation*

Eligible Trip Purpose(s): any

Areas Served: Forest Grove

Address: 847 NE 19th Ave, Portland, OR 97232

Phone: (503) 528-1720
Eligibility to Ride: available to the public
Days and Times Available: 7 days a week
http://www.rideconnection.org/ride/Services/GroveLinkTransi
t.aspx

- Ride Connection is a non-profit and makes it possible for people with disabilities and older adults to get around. In coordination with community partners, Ride Connection provides **customer-focused, safe, reliable** transportation options for individuals in Clackamas, Multnomah, and Washington counties.

- Access to transportation means mobility. Mobility opens doors. It allows a person to be independent and it offers a way to access life’s essentials: nutrition, healthcare, social interaction.
- There is **no charge** for services although donations are gladly accepted.

Call Ride Connection’s Service Center to get started. They will register you and walk you through the services.

**Ride Connection Services:**

- Door-to-Door Service (customers linked to service partners)
- Veteran Transportation Services (veterans driving veterans)
- Rideabout Shuttles (shopping shuttles for seniors)
- Ride Together (funds to reimburse a volunteer driver)
- Community Shuttles (deviated fixed-route services in Washington County)
- RideWise (1-on-1 travel training and planning assistance)
- Fare Relief (grants awarded to non-profits serving low income individuals)
- Shared Vehicle Program (organizations borrow vehicles)

Ride Connection
Program: Ride Share services
Eligible Trip Purpose(s): Any
Areas Served: Clackamas, Multnomah, and Washington Counties
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 528-1720
Eligibility to Ride: Age 60+, Disabled, Income requirement
Days and Times Available: Monday-Friday
http://rideconnection.org/ride/default.aspx

Ride Connection
Program: Washington County U-Ride
Eligible Trip Purpose(s): any
Areas Served: Rural Washington County (connects to larger transit agencies for trips to Portland, etc.)
Address: 847 NE 19th Ave, Portland, OR 97232
Phone: (503) 226-0700
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri

TriMet
Program: Lift Paratransit Service
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past bus/rail/streetcar routes in Portland Metro Area: Including Beaverton, Tigard, Lake Oswego, Hillsboro, Fairview, Wood Village, Troutdale...
Address: Portland, OR 97202
Phone: (503) 962-8000
Fax: (503) 962-8229
Eligibility to Ride: Disabled, Residency requirement
Days and Times Available: 7 days/week. 4:30 AM to 2:30 AM
http://www.trimet.org/lift/

TriMet
Program: Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: Portland Metro Area
Address: 1800 SW 1st Ave, Portland, OR 97202
Phone: (503) 962-7505
Eligibility to Ride: Available to the public
http://trimet.org/

**TriMet Lift**

**Program: Paratransit Service**
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past bus/rail/streetcar routes
Address: Portland, OR 97202
Phone: (503) 962-8000
Fax: (503) 962-8229
Eligibility to Ride: Disabled
Days and Times Available: 7 days/week. 4:30 AM to 2:30 AM
http://trimet.org/lift

**Tuality Healthcare Local Coach**

**Program: Shuttle Service**
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Hillsboro, Forest Grove, Cornelius, and North Plains
Address: Hillsboro, OR 97123
Phone: (503) 681-1818
Eligibility to Ride: Age 65+, Disabled
Days and Times Available: Monday-Friday, 8:30AM-11:30 AM
http://www.tuality.org/home/index.php/patient_and_visitor_services/tuality_local_coach/

**VA Portland Health Care System**

**Program: Veterans Transportation Service**
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

Oregon, Wheeler County

Wheeler County
Program: Special Transportation
Areas Served: Wheeler County
Address: OR
Phone: (541) 468-2859
Eligibility to Ride: disabled, seniors
http://www.wheelercountyoregon.com/#!transportation/1uxw

Oregon, Yamhill County

ODEC Medical Transport
Program: Non-emergency medical transportation
Eligible Trip Purpose(s): Medical or Healthcare, Any
Areas Served: Marion, Polk, Yamhill, Washington, Multnomah, and Clackamas Counties
Address: 2600 Pringle Road SE, Salem, OR 97302
Phone: (503) 331-8985
Eligibility to Ride: Available to the public
http://odecmedicaltransport.com/index.html

VA Portland Health Care System
Program: Veterans Transportation Service
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland
VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/
Yamhill County Transit Area

Program: County Bus Service
Eligible Trip Purpose(s): Any
Areas Served: Amity, Carlton, Dayton, Dundee, Grand Ronde, Lafayette, McMinnville, Newberg, Sheridan, Tigard, Willamina and Yamhill
Address: 800 NE 2nd Street, McMinnville, OR 97128
Phone: (503) 474-4900 local for McMinnville or (503) 538-7433 local for Newberg
Eligibility to Ride: Available to the public
http://www.yctransitarea.org/schedules.html

Yamhill County Transit Area

Program: Dial-a-Ride
Eligible Trip Purpose(s): Any
Areas Served: Yamhill County
Address: 800 NE 2nd Street, McMinnville, OR 97128
Phone: (503) 474-4900
Eligibility to Ride: Available to the public, Disabled
Days and Times Available: M - F, 8am - 4:30pm
http://yctransitarea.org/dialaride.html

Washington, Clark County

C-TRAN

Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Clark County
Address: 2425 NE 65th Ave, Vancouver, WA 98661-6809
Phone: (360) 695-0123
Eligibility to Ride: available to the public
http://www.c-tran.com/
C-TRAN - C-VAN and Accessible Services

Program: Paratransit Service
Eligible Trip Purpose(s): any
Areas Served: Clark County
Address: 2425 NE 65th Ave, Vancouver, WA 98661-6809
Phone: (360) 695-0123
Eligibility to Ride: disabled

C-TRAN - Connector

Program: Paratransit Service
Eligible Trip Purpose(s): any
Areas Served: Camas, La Center, and Ridgefield
Address: 2425 NE 65th Ave, Vancouver, WA 98661-6809
Camas: (360) 606-0277
Ridgefield: (360) 601-7252
La Center: (360) 601-5159
Eligibility to Ride: any
http://www.c-tran.com/c-tran-services/the-connector

Catholic Community Services of Western Washington

Program: Volunteer Chore Service
Eligible Trip Purpose(s): any
Address: 100 23rd Ave S., Seattle, WA 98144
Phone: (360) 213-2403
Eligibility to Ride: age 60+, income requirement
http://www.ccsww.org/site/PageServer?pagename=volunteer chores

Catholic Community Services of Western Washington

Program: Volunteer transportation
Eligible Trip Purpose(s): Any
Areas Served: Clark and Skamania Counties
Address: 100 23rd Ave S., Seattle, WA 98144
Phone: (360) 213-2403, TF (800) 317-1722
Eligibility to Ride: Disabled, Income requirement, Seniors
http://www.ccsww.org/site/PageServer?pagename=seniors_volunteertransportation

Golden Chariot Specialty Transport Service LLC
Eligible Trip Purpose(s): Any
Areas Served: Clark and Clowitz Counties
Address: WA
Phone: (360) 944-9833
Eligibility to Ride: Disabled, Seniors
http://www.goldenchariotmedicaltransportation.com/

Home Instead Vancouver/Clark County
Program: Incidental Transportation
Eligible Trip Purpose(s): any
Areas Served: Vancouver
Address: 9120 NE Vancouver Mall Loop 240, Vancouver, WA 98662
Phone: (360) 253-6028
Fax: (360) 253-6029
Eligibility to Ride: seniors
https://www.homeinstead.com/436/home-care-services/senior-care/transportation

Human Services Council - Medicaid Transportation
Program: Assistance with getting to and from medical appointments.
Eligible Trip Purpose(s): Qualified medical appointments (varies based on Medicaid plan and eligibility)
Areas Served: All areas and populations of Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties.
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA
Phone:
Clark County: 360-694-9997,
Cowlitz, Wahkiakum, Skamania, or Klickitat: 1-800-752-9422, option 2
Eligibility to Ride: Must be on Washington State Medicaid (Usually with ProviderOne ID Cards), and Only for Qualified Medical Appointments.
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available 24/7
http://www.hsc-wa.org/services/transportation/medical-transportation

Human Services Council - Employment Transportation

**Program:** Assistance with getting to and from work and work related activities. Usually in the form of bus passes.
Eligible Trip Purpose(s): Work or work related activities. Work related activities include: interviews, applications, job training, and childcare to make sure client can get to work.
Areas Served: Clark County Only
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone: 360-258-2103, Option 1
Eligibility to Ride: Low-Income Residents of Clark County
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available During Usual C-Tran (Public Transit) Operating Hours.
http://www.hsc-wa.org/services/transportation/employment-transportation
Human Services Council - Bike-to-Work Program

Program: Provides eligible individuals with training and instruction on how to safely ride and operate a bike. Upon successful completion of a five hour training session, the individual receives the bike and safety gear for free to use to get to work.

Eligible Trip Purpose(s): Work or work related activities.
Areas Served: Clark County Only
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone: 360-258-2103, Option 1
Eligibility to Ride: Low-Income Residents of Clark County
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Training Session Usually Meets on a Saturday During the Day
http://www.hsc-wa.org/services/transportation/biketowork-program

Human Services Council - Reserve-a-Ride Transportation

Program: Provides transportation to individuals that have no other way to get around.
Eligible Trip Purpose(s): Life-sustaining medical appointments (priority service), general medical appointments, and if funding is available, provide group trips to shopping centers, recreational activities, and meal sites.
Areas Served: Clark, Cowlitz, & Wahkiakum Counties
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: (360) 258-2103, Option 2
Cowlitz & Wahkiakum Counties: (800) 752-9422, Option 4
Eligibility to Ride: Residents of Clark, Cowlitz, & Wahkiakum Counties; an older adult, have a disability, or are low-income; AND are unable to use transit.
Days and Times Available: Call Center- 8:00 AM to 4:30 PM,
Transportation Provided 24/7
http://www.hsc-wa.org/services/transportation/reservearide-transportation

Safety One Specialty Transport
Eligible Trip Purpose(s): Medical or Healthcare
Address: WA
Phone: (360) 718-1944
Eligibility to Ride: disabled, seniors

Skamania County Public Transportation
Program: Paratransit Senior Services
Eligible Trip Purpose(s): Any
Areas Served: 3/4 mile past regular bus stops
Address: 710 SW Rock Creek Drive, Stevenson, WA 98648
Phone: (509) 427-3990
Eligibility to Ride: Available to the public
http://www.skamaniacounty.org/senior-services/homepage/services/public-transportation/skamania-county-transit/

Skamania County Public Transportation
Program: Public Transportation
Eligible Trip Purpose(s): Any
Areas Served: Skamania County/Clark County w/service to Vancouver
Address: 710 SW Rock Creek Drive, Stevenson, WA 98648
Phone: (509) 427-3990
Eligibility to Ride: Available to the public
http://www.skamaniacounty.org/senior-services/homepage/services/public-transportation/skamania-county-transit/

Skamania County Senior Services
Program: Dial-A-Ride - Senior Services
Eligible Trip Purpose(s): Any
Areas Served: Skamania County with service to Vancouver
Address: 710 SW Rock Creek Dr, Stevenson, WA 98648
Phone: (509) 427-3990
Eligibility to Ride: Available to the public, Disabled, Seniors
http://www.skamaniacounty.org/senior-services/homepage/services/public-transportation/dial-a-ride-transportation/

**Uber - Vancouver, WA**
Eligible Trip Purpose(s): Any
Areas Served: Vancouver, Felida, Salmon Creek, Lake Shore, Hazel Dell North, Hazel Dell South, Walnut Grove, Five Corners, Minnehaha, Orchards, Mill Plain, Cascade ...
Address: 182 Howard Street Suite 8, San Francisco, CA 94105
Eligibility to Ride: Available to the public, Membership required
Days and Times Available: 24/7
http://www.uber.com/

**VA Portland Health Care System**
Program: Veterans Transportation Service
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland
VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

**Vancouver Cab Company**
Program: Taxi Service
Eligible Trip Purpose(s): any
Address: Vancouver, WA
Phone: (360) 737-3333
Eligibility to Ride: available to the public
Washington State, Cowlitz County

Catholic Community Services of Western Washington
Program: Volunteer Transportation
Eligible Trip Purpose(s): Any
Areas Served: Cowlitz and Wahkiakum Counties
Address: 100 23rd Ave S., Seattle, WA 98144
Phone: (360) 577-2200, TF (888) 649-6734
Eligibility to Ride: Disabled, Income requirement, Seniors
http://www.ccsww.org/site/PageServer?pagename=seniors_volunteertransportation

Ecocab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Longview
Address: 58 Longview Heights Place, Longview, WA 98632
Phone: (360) 431-2373
Eligibility to Ride: available to the public
http://www.yellowpages.com/longview-wa/mip/ecocab-473354285?lid=473354285

Golden Chariot Specialty Transport Service LLC
Eligible Trip Purpose(s): Any
Areas Served: Clark and Clowitz Counties
Address: WA
Phone: (360) 944-9833
Eligibility to Ride: Disabled, Seniors
http://www.goldenchariotmedicaltransportation.com/
Human Services Council - Medicaid Transportation

Program: Assistance with getting to and from medical appointments.
Eligible Trip Purpose(s): Qualified medical appointments (varies based on Medicaid plan and eligibility)
Areas Served: All areas and populations of Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties.
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: 360-694-9997,
Cowlitz, Wahkiakum, Skamania, or Klickitat: 1-800-752-9422, option 2
Eligibility to Ride: Must be on Washington State Medicaid (Usually with ProviderOne ID Cards), and Only for Qualified Medical Appointments.
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available 24/7
http://www.hsc-wa.org/services/transportation/medical-transportation

Human Services Council - Reserve-a-Ride Transportation

Program: Provides transportation to individuals that have no other way to get around.
Eligible Trip Purpose(s): Life-sustaining medical appointments (priority service), general medical appointments, and if funding is available, provide group trips to shopping centers, recreational activities, and meal sites.
Areas Served: Clark, Cowlitz, & Wahkiakum Counties
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA
98684-0862
Phone:
Clark County: (360) 258-2103, Option 2
Cowlitz & Wahkiakum Counties: (800) 752-9422, Option 4
Eligibility to Ride: Residents of Clark, Cowlitz, & Wahkiakum Counties; an older adult, have a disability, or are low-income; AND are unable to use transit.
Days and Times Available: Call Center- 8:00 AM to 4:30 PM, Transportation Provided 24/7
http://www.hsc-wa.org/services/transportation/reservearide-transportation

Kalama Cab
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: Kalama and Lower Columbia Region
Address: PO Box 1297, Kalama, WA 98625
Phone: (360) 673-3343
Eligibility to Ride: available to the public
http://www.kalamacab.com/

Lower Columbia Community Action Program
Program: Rural Transportation
Eligible Trip Purpose(s): Any
Areas Served: Cowlitz and Wahkiakum Counties
Address: 1526 Commerce Ave, Longview, WA 98632
Phone: (360) 425-3430
Eligibility to Ride: Available to the public
Days and Times Available: Varies by route
http://www.lowercolumbiacap.org/get-help/transportation/

Lower Columbia Community Action Program
Program: Senior Transportation
Eligible Trip Purpose(s): Any
Areas Served: Cowlitz and Wahkiakum Counties
Address: 1526 Commerce Ave, Longview, WA 98632
Phone: (360) 200-4911
Eligibility to Ride: Age 60+
http://www.lowercolumbiacap.org/get-help/transportation/

**Owl Taxi**

*Program: Taxi Service*
Eligible Trip Purpose(s): any
Areas Served: Longview
Address: PO Box 43, Longview, WA 98632
Phone: (360) 577-6777
Eligibility to Ride: available to the public
http://www.yellowpages.com/longview-wa/mip/owl-taxi-463190539?lid=463190539

**River Cities Transit**

*Program: Public Transportation*
Eligible Trip Purpose(s): any
Areas Served: Cowlitz County
Address: 254 Oregon Way, Longview, WA 98632
Phone: (360) 442-5663
Eligibility to Ride: available to the public

**Uptown Taxi**

*Program: Taxi Service*
Eligible Trip Purpose(s): any
Areas Served: Cowlitz County
Address: 1405 17th Ave Suite 507, Longview, WA 98632
Phone: (360) 577-8294
Eligibility to Ride: available to the public
http://uptowntaxi.net/home

**Washington State, Klickitat County**
E & R Taxicab Service
Program: Taxi Service
Eligible Trip Purpose(s): any
Areas Served: White Salmon, Klickitat County
Address: 780 N. Main Ave, White Salmon, WA 98672
Phone: (509) 493-2592
Eligibility to Ride: available to the public
http://www.yellowpages.com/white-salmon-wa/mip/e-r-taxicab-svc-463181642?lid=463181642

Human Services Council - Medicaid Transportation
Program: Assistance with getting to and from medical appointments.
Eligible Trip Purpose(s): Qualified medical appointments (varies based on Medicaid plan and eligibility)
Areas Served: All areas and populations of Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties.
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: 360-694-9997,
Cowlitz, Wahkiakum, Skamania, or Klickitat: 1-800-752-9422, option 2
Eligibility to Ride: Must be on Washington State Medicaid (Usually with ProviderOne ID Cards), and Only for Qualified Medical Appointments.
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available 24/7
http://www.hsc-wa.org/services/transportation/medical-transportation

Klickitat County Mt. Adams Transportation
Program: Public Transportation
Eligible Trip Purpose(s): any
Areas Served: Klickitat County
Address: 115 W. Court, Goldendale, WA 98620
Phone: (509) 773-3757
Fax: (509) 773-6965
Eligibility to Ride: available to the public
Days and Times Available: Mon-Fri 8:00am-5:00pm
http://www.klickitatcounty.org/senior/ContentROne.asp?fContentSelected=1323461681&fCategoryIdSelected=1478042651&fX=X

Washington State, Pacific County

Catholic Community Services of Western Washington
Program: Volunteer Transportation
Eligible Trip Purpose(s): Any
Areas Served: Grays Harbor and Pacific Counties
Address: 100 23rd Ave S., Seattle, WA 98144
Phone: (360) 637-8563, TF (888) 415-4015
Eligibility to Ride: Disabled, Income requirement, Seniors
http://www.ccsww.org/site/PageServer?pagename=seniors_volunteertransportation

Coastal Community Action Program
Program: Medical Transportation - Paratransit
Eligible Trip Purpose(s): Medical or Healthcare
Areas Served: Grays Harbor and Pacific City counties
Address: 117 E Third Street, Aberdeen WA, WA 98520
Phone: (800) 846-5438
Eligibility to Ride: Disabled, Seniors
http://coastalcap.org/medical-transportation/

Olympia Area Agency on Aging
Program: Senior Transportation
Eligible Trip Purpose(s): Medical or Healthcare, Grocery Shopping, Social
Areas Served: Olympia, Clallam, Jefferson, Grays
Harbor, Pacific
Address: 11700 Rhody Dr., Port Hadlock, WA 98339
Phone: (360) 379-5064
Eligibility to Ride: Age 60+, Residency requirement
http://www.o3a.org/transportation.htm

**Pacific Transit System**

**Program: ADA Dial-a-Ride**
Eligible Trip Purpose(s): any
Areas Served: Peninsula between Chinook and Oysterville, and in the greater Raymond area
Address: 216 N. 2nd St, Raymond, WA 98577
Phone: (360) 875-9418
Fax: (360) 942-3193
Eligibility to Ride: age 65+, disabled
http://www.pacifictransit.org/dial/ada.html

**Pacific Transit System**

**Program: Public Transportation**
Eligible Trip Purpose(s): any
Areas Served: Pacific County
Address: 216 N. 2nd St, Raymond, WA 98577
Phone: (360) 875-9418
Fax: (360) 942-3193
Eligibility to Ride: available to the public
http://www.pacifictransit.org/index.html

**Washington State, Skamania County**

**Human Services Council - Medicaid Transportation**

Program: Assistance with getting to and from medical appointments.
Eligible Trip Purpose(s): Qualified medical appointments (varies based on Medicaid plan and eligibility)
Areas Served: All areas and populations of Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties.
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: 360-694-9997,
Cowlitz, Wahkiakum, Skamania, or Klickitat: 1-800-752-9422, option 2
Eligibility to Ride: Must be on Washington State Medicaid (Usually with ProviderOne ID Cards), and Only for Qualified Medical Appointments.
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available 24/7
http://www.hsc-wa.org/services/transportation/medical-transportation

Skamania County Senior Services
Program: Dial-A-Ride - Senior Services
Eligible Trip Purpose(s): Any
Areas Served: Skamania County with service to Vancouver
Address: 710 SW Rock Creek Dr, Stevenson, WA 98648
Phone: (509) 427-3990
Eligibility to Ride: Available to the public, Disabled, Seniors
http://www.skamaniacounty.org/senior-services/homepage/services/public-transportation/dial-a-ride-transportation/

Skamania County Senior Services
Program: Transit
Eligible Trip Purpose(s): Any
Areas Served: Skamania and Clark Counties
Address: 710 SW Rock Creek Dr, Stevenson, WA 98648
Phone: (509) 427-3990
Eligibility to Ride: Available to the public
http://www.skamaniacounty.org/senior-services/homepage/services/public-transportation/

VA Portland Health Care System

Program: Veterans Transportation Service
Eligible Trip Purpose(s): To/from VA health appointments
Areas Served: Within 20-mile radius of Portland VA Medical Center
Address: 3710 SW US Veterans Hospital Road, Portland, OR 97239
Phone: 503-220-8262 Ext 55044
Eligibility to Ride: Veteran
http://www.portland.va.gov/vtp/

Washington State, Wahkiakum County

Catholic Community Services of Western Washington

Program: Volunteer Transportation
Eligible Trip Purpose(s): Any
Areas Served: Cowlitz and Wahkiakum Counties
Address: 100 23rd Ave S., Seattle, WA 98144
Phone: (360) 577-2200, TF (888) 649-6734
Eligibility to Ride: Disabled, Income requirement, Seniors
http://www.ccsww.org/site/PageServer?pagename=seniors_volunteertransportation

Human Services Council - Medicaid Transportation

Program: Assistance with getting to and from medical appointments.
Eligible Trip Purpose(s): Qualified medical
appointments (varies based on Medicaid plan and eligibility)
Areas Served: All areas and populations of Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties.
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: 360-694-9997,
Cowlitz, Wahkiakum, Skamania, or Klickitat: 1-800-752-9422, option 2
Eligibility to Ride: Must be on Washington State Medicaid (Usually with ProviderOne ID Cards), and Only for Qualified Medical Appointments.
Days and Times Available: Call Center- 8:00 AM to 5:00 PM, Transportation Service Available 24/7
http://www.hsc-wa.org/services/transportation/medical-transportation

Human Services Council - Reserve-a-Ride Transportation

**Program: Provides transportation to individuals that have no other way to get around.**

Eligible Trip Purpose(s): Life-sustaining medical appointments (priority service), general medical appointments, and if funding is available, provide group trips to shopping centers, recreational activities, and meal sites.
Areas Served: Clark, Cowlitz, & Wahkiakum Counties
Address: 120 NE 136th Avenue, Suite #215, Vancouver, WA 98684-0862
Phone:
Clark County: (360) 258-2103, Option 2
Cowlitz & Wahkiakum Counties: (800) 752-9422, Option 4
Eligibility to Ride: Residents of Clark, Cowlitz, & Wahkiakum Counties; an older adult, have a disability, or are low-income; AND are unable to use transit.
Days and Times Available: Call Center- 8:00 AM to 4:30 PM, Transportation Provided 24/7
http://www.hsc-wa.org/services/transportation/reservearide-transportation
# DAV Route Schedule:

## DAV Transportation

Please call **no less than 4** full business days in advance to help with processing case load; **DAV Transportation: (503) 721-7804**

<table>
<thead>
<tr>
<th>SHUTTLE NAME</th>
<th>SHUTTLE STOPS BY CITY: Call for p/u times to a specific city</th>
<th>PICKUP LOCATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALBANY</td>
<td>ALBANY</td>
<td>STARTS AT CARLS JR. AIRPORT RD. @0700</td>
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<tr>
<td>ASTORIA</td>
<td><strong>HWY 26:</strong> ASTORIA, WARRENTON, GEARHART, SEASIDE</td>
<td>STARTS IN ASTORIA @ BURGER KING @ 0700;</td>
</tr>
<tr>
<td></td>
<td><strong>HWY 30:</strong> WESTPORT, CLATSKANIE, RAINER, DEER ISLAND, ST. HELENS, SCAPPOOSE</td>
<td>HWY ROUTE DETERMINED FIRST COME FIRST SERVE</td>
</tr>
<tr>
<td>BEND</td>
<td>BEND, REDMOND, TERREBONNE, MADRAS, WARM SPRINGS, WELCHES, SANDY</td>
<td>STARTS AT BEND VFW HALL 4TH AND OLNEY @0600</td>
</tr>
<tr>
<td>EUGENE</td>
<td>EUGENE/SPRINGFIELD, (ALBANY, SALEM, IF NEEDED)</td>
<td>STARTS AT GATEWAY mcd. @0630</td>
</tr>
<tr>
<td>FLORENCE</td>
<td>FLORENCE, YACHATS, WALDPORT, SEALROCK, NEWPORT, DEPOE BAY, LINCOLN BEACH, LINCOLN CITY, OTIS, ROSE LODGE, GRANDE RONDE, SHERIDAN</td>
<td>STARTS AT THE ELKS LODGE ON 12TH STREET @0700</td>
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<tr>
<td>LONGVIEW</td>
<td>LONGVIEW, KLAMA, WOODLAND, RIDGFIELD, LA CENTER, **RAINER, **ST. HELENS, **SCAPPOOSE, VANCOUVER</td>
<td>** CAN NOT STOP AT THESE STOPS IF STOPPING IN KLAMA, WOODLAND, OR LA CENTER. STARTS AT THE SAFEWAY ON 15TH ST @0700</td>
</tr>
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<td>SHUTTLE STOPS BY CITY: Call for p/u times to a specific city</td>
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<tr>
<td>SALEM</td>
<td>SALEM, KEIZER, BROOKS, WOODBURN, WILSONVILLE, AURORA</td>
<td>STARTS AT THE SALEM VA CBOC @ 0700</td>
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<tr>
<td>THE DALLES</td>
<td>THE DALLES, MOSIER, HOOD RIVER, CASCADE LOCKS, HWY 14 &amp; 197, LYLE, WHITE SALMON</td>
<td>STARTS AT THE SAFEWAY ON HOOD ST. @ 0700</td>
</tr>
<tr>
<td>TILLAMOOK</td>
<td>TILLAMOOK, BANKS, NORTH PLAINS</td>
<td>STARTS AT THE V.S.O. ON 3RD ST. @ 0700</td>
</tr>
<tr>
<td>YAMHILL</td>
<td>McMinnville, Lafayette, Newberg</td>
<td>START LOCATION DETERMINED BY RIDERSHIP @ 0730</td>
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