



ID Badges FAQ

There are two types of ID badges: PIV and non-PIV. They are virtually identical in appearance and functionality. As a resident (intern, resident, or fellow), you are only required to have a non-PIV badge unless you are at the VA continuously for a year or more. The rules are different for students, staff, and other individuals.

I don't have my ID badge yet. Who should I contact?

The national PIV system has been unable to meet the demand of all the badges needed for trainees in the summer. If you have had problems obtaining your badge, please email vhapor-eduoaa@va.gov. Education Division staff will contact HR and find out what barriers exist and if your badge is ready for pick up. It will take at least 15 minutes to be issued your badge due to the computer program check. Please be prepared for this time expenditure.

When does my badge expire?

In most cases your badge will expire 3 years from the date of issuance. This is shorter for foreign nationals. If you have a different expiration date, please contact vhapor-eduoaa@va.gov so we can evaluate possible errors that may have occurred.

What do I do if my badge is about to expire?

Most residents will have a badge expire prior to completion of his/her training program. If your badge is about to expire, please contact vhapor-eduoaa@va.gov at least two months in advance of badge expiration (farther in advance if you know you will be on a rotation off the hill) to assist with badge re-issuance.

Why won't my badge grant me access to the doors in the OR, ICU, etc?

In order to get access to the doors, an email needs to be sent from the VA program coordinator to VHAPOR-FMSPROXCARD@va.gov. Please contact your VA program coordinator via email with your badge expiration date and the ten digit number on the back of your badge so that he/she may obtain the correct access for you. Of note, when you hold your card to the door locks, be patient as it frequently takes several seconds to identify your card and open the door.

I forgot my PIN number. How do I reset it?

The VA program coordinator is able to reset the PIN number on your PIV/non-PIV card. If it is after-hours, pharmacy is also able to assist. PIN reset must be done in-person, in front of the PIN resetter.

I need a PIV card reader for remote access to write prescriptions for scheduled meds in CPRS.

Contact your VA program coordinator to request a card reader.

For other questions contact:
GME Coordinator / Education Division
vhapor-eduoaa@va.gov
Phone: 503-220-8262, ext. 57420