

# **TTY for Washington & Oregon**

*(Text Teletype for hearing and speech impaired)*

**Dial 7-1-1**

or

**Oregon State**

1-800-135-2900



**Washington State**

1-800-833-6388

A person who is deaf, deaf-blind, hard of hearing, or speech impaired uses a TTY to type his/her conversation to a relay operator, who then reads the typed conversation to a standard telephone user. The relay operator relays the hearing person's spoken words by typing them back to the TTY user.

711 is the statewide telephone relay number that connects deaf, deaf-blind, hard of hearing, and/or speech impaired people who use text telephones (TTYs) with standard (voice) telephone users. Relay users can now simply dial 711 to connect with Washington or Oregon Relay. This allows easier access, particularly for less experienced relay users such as businesses, children, or friends and family of TTY users.

Occasionally, people who try to place relay calls from a corporate office or hotel room using the 711 number may experience difficulties. This may be because the number has not been programmed into the internal telephone system (e.g. PBX or Centrex). Contact your office administrator or local telephone service provider to ensure that the 711 service is available.

## **Instructions**

- Dial the TTY number, 7-1-1 or 1-800 #
- A relay operator will answer "RELAY OPR 9136 (F) NUMBER CALLING PLEASE?" GA. 9136 is a relay operator identification number, as each relay operator has his/her own identification number which is rotated on a scheduled basis. (F) or (M) is the gender of the relay operator. GA stands for "GO AHEAD" which means it's your turn to type.
- Type the area code and telephone number of the party you want to call.
- The relay operator will dial the number and relay the conversation to and from your TTY. Type "GA" at the end of each response.