



Portland VA Medical Center Press Release

Press Release #1014-01

October 17, 2014

Portland VA Medical Center

3710 SW U.S. Veterans Hospital Road
Portland, Oregon 97239

Portland VA Medical Center to notify Veterans affected by inadvertent release of protected health information

PORTLAND, Ore. – The Portland VA Medical Center (PVAMC) is offering free credit monitoring to 1,740 Veterans whose protected health information (PHI) was discovered by the spouse of an employee. The list included: Veteran’s name, social security number, means test status, eligibility codes, date of last appointment and name of primary care provider and was returned to the VA Medical Center by the spouse. The VA Medical Center has completed a thorough review of the incident and has determined this was an isolated event, with the employee having no intention for the information to be left unsecure.

“VA places the highest priority on safeguarding the personal information of our Veterans,” said Healthcare System Director, Joanne Krumberger. “When an incident such as this is discovered, we will immediately take prompt remedial action such as notification to the Veteran – even if the risk to Veterans is very slight.”

The only Veterans included on this list were patients being seen by one of two primary care providers at the Vancouver Campus of the Portland VA Medical Center as of November 2013.

Every Veteran whose name was on the list will receive a letter of notification and, where appropriate, an offer of credit monitoring for one year at no charge.

Veterans with questions about this incident may write to:

Portland VA Medical Center
ATTN: Privacy Officer
P.O. Box 1034
Portland OR, 97207

Media contact: Daniel Herrigstad, PVAMC Public Affairs Officer
Office 503-402-2975 or Cell: 971-221-4920
daniel.herrigstad@va.gov

The Portland VA Medical Center (PVAMC) serves more than 85,000 Veterans in Oregon and Southwest Washington. PVAMC consists of the main tertiary care medical center located near downtown Portland, Ore., the Vancouver Campus located near downtown Vancouver, Wash., a Community Resource and Referral Center (CRRC) in downtown Portland, as well as nine community outpatient clinics across Oregon that support our Veterans. These clinics are located in Bend, east Portland, Hillsboro, Warrenton, Newport, Salem, The Dalles, West Linn, and Lincoln City Oregon.



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